

SpringBoard Digital Support

Technical Support

If you're experiencing technical issues, there are two ways you can contact technical support:

Phone

877-999-7723

8:30 a.m. –9 p.m. ET

Monday to Friday

Email

SBTechSupport@collegeboard.org

Please include a brief description of the issue, as well as information about your device (machine, operating system, browser, and registration/login method).

General Inquiries

If you have general questions about getting started with SpringBoard Digital and using specific features, visit the SpringBoard Community's SB Digital section.

Non-Technical Inquiries and General Inquiries

For non-technical issues and general inquiries, contact springboard@collegeboard.org or your Program Delivery Specialist.